

## Product Life Cycle Support Notice

### Instron® Environmental Chambers 3119-400 Series in Phase 4 (Discontinued Product)

This letter is an official Product Life Cycle notification informing you that the following Instron Environmental Chambers have entered Phase 4: Discontinued Product of the Instron Product Life Cycle: 3119-405, 3119-406, 3119-407, 3119-408, 3119-409, 3119-410 and any custom variants featuring a Eurotherm 2408 temperature controller and handset.



### What is the Instron Product Life Cycle Policy?

The Product Life Cycle Policy is intended to help you plan for the ultimate evolution of your Instron testing system. Notices such as this one, are issued at life cycle milestones to inform you of pending changes and to provide recommendations on how to move forward. Please disregard this letter if you have already upgraded or no longer own this equipment.

Products in Phase 4 are out of production, out of warranty, and:

- Service, Manufacturing, and engineering support are NOT available
- Hardware and parts are NOT available
- Software upgrades and updates are NOT available. For safety and data integrity issues, customers are notified.

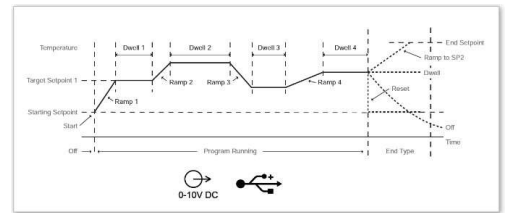
### Support in Phase 4 of the Product Life Cycle

The Eurotherm 2408 temperature controller used on the 3119-400 Series can no longer be repaired and there is no suitable replacement so your system is at risk in the event of a controller malfunction.

As a user of the affected environmental chambers, it's important that you be aware of the situation so you're able to plan your transition to fully supported products accordingly.

A few years ago, Instron® introduced the 3119-600 Series range of Environmental Chambers offering a range of new features that significantly improve usability, connectivity, and applications performance. In many cases a straight replacement for an existing 3119-400 Series chamber will be available. Also in many cases, your existing mountings and pullrods can be retained.

## Why Migrate to the Latest Chamber Solution?



The current range of 3119-600 Series chambers are fully supported and deliver improvements that enhance applications coverage, connectivity and usability:

- Advanced auto-tuning temperature controller with up to 8 ramps/dwells, RS232C communications and DC output
- Integration with Bluehill® Universal and WaveMatrix™ Software programs allows the chamber to be controlled directly from the same PC as your testing system
- Dual window heaters ensure optimum clarity at low temperatures giving more useful test time when using non-contacting extensometers or other optical devices
- Instrumentation slot in the wedge-ports makes using additional devices, such as extensometers, simple
- Most importantly, these chambers are fully supported, which means that Instron can meet all of your parts and service requests.

## Take Action Now to Protect Your Laboratory

Contact Instron to learn how you can

- Improve lab efficiency
- Increase operator safety and productivity
- Protect your competitive advantage for the long term

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