Instron® Fracta Impact Testing Software in Phase 2 – End of Production/Full Support

This notice is to inform you that Fracta, the impact testing software for use with MPX and SI testing machines – is in Life Cycle Phase 2. Instron is dedicated to meeting customer needs, and keeping you informed is our duty as a responsible supplier.

Support for this product will eventually decrease to Phase 3, "Best Effort Support", and then to Phase 4, "Discontinued". Products in Phase 4 receive no further support or updates of any kind.

The Product Life Cycle Policy is intended to help you plan for the ultimate evolution of your Instron testing system. Notices such as this one are issued at Life Cycle milestones to inform you of pending changes and to provide recommendations on how to move forward. Please disregard this letter if you have already upgraded or no longer own this equipment.

Fracta Support in the Phase 2 Life Cycle:

Fracta software was produced from **2008 to 2019.** Full Support for this software platform will be provided by Instron for the time being but upgrading to the latest Bluehill® Impact software is highly recommended.

The following conditions apply to Fracta software in the "End of Production / Full Support" life cycle phase:

- No further additions of features or enhancements
- No support for newer Instron hardware accessories
- No support for newer PC hardware or operating systems
- Technical phone support, operator training, and maintenance agreements remain available

Affected Instron Systems:
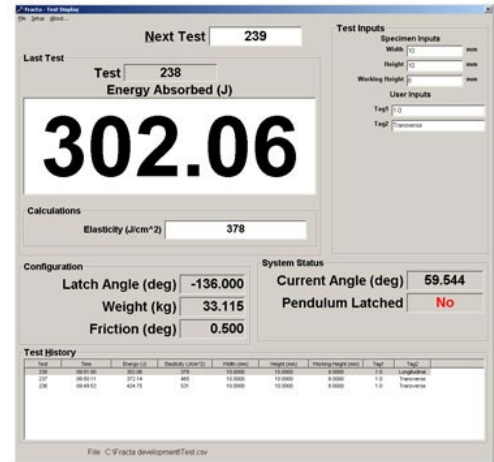
- SI Series Impact Machines
- MPX Series Impact Machines

Note: We cannot upgrade any customers using the SI manually operated testing machine. These products are in Phase 3 and should be upgraded to Instron's MPX impact testing machine built to ensure operator safety.

The Longer You Delay a Decision, the Higher Your Laboratory is at Risk of:

- Extended periods of downtime
- Missed business opportunities
- Higher repair or replacement costs

Migrating to latest impact testing software:

As new technologies become available, you have the opportunity to improve your testing instrument to keep pace with continually increasing testing and industry demands. Discontinued systems cannot provide the same

level of reliability, data access, diagnostic, and control capabilities that are available from newer Instron® product offerings. In light of the Phase 2 support status now in effect for Fracta, users are encouraged to evaluate the risk of maintaining their current systems against the benefits of migrating to newer technology.
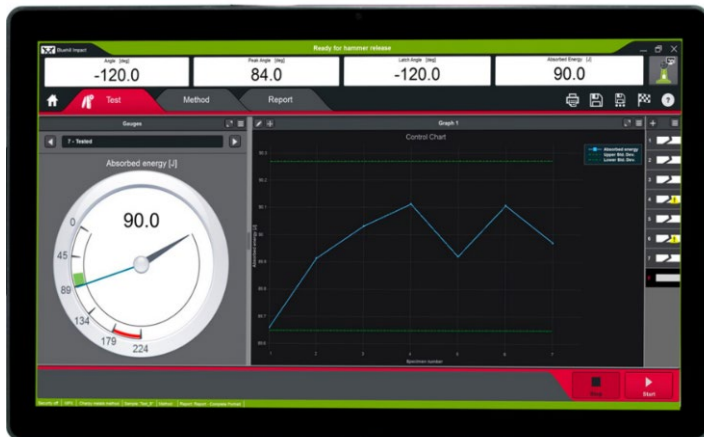
Why Migrate to Bluehill Impact?

- Touch operation through the Operator Dashboard
- Real-time analog displays and digital data with modern user interface
- Pre-configured test methods to ASTM E23 and ISO148
- Simple, automatic, configurable system checks for friction to ensure accuracy
- Control charts built into Bluehill Impact
- Result export files are customizable for enhanced compatibility with Laboratory Information Management systems
- Easy-to-configure control charts make test results simple to analyze
- Bluehill's modern report generator allows users to create customized report templates that can be linked with test methods and used to export test results
- TrendTracker plug-in included

What are Your Options?

Bluehill Impact software upgrade

All Fracta software users should consider migrating to Bluehill Impact software. Existing test results from Fracta can be validated in Bluehill Impact to make sure the results are the same. Bluehill Impact is the latest generation impact testing platform designed from the ground up for touch interaction and is fully compatible with the latest Windows platform.