

Product Life Cycle Support Notice

Instron® Pneumatic Grips (Old Style) | “Phase 4: Discontinued Product”



2712-012



2712-013  
2712-001



2712-016



2712-017



2712-019  
2712-002  
2712-014



2712-020  
2712-003  
2712-004  
2712-015  
2712-018



2712-005

This letter is an official Product Life Cycle notification informing you that the following Instron pneumatic grips have entered Phase 4: Discontinued Product of the Instron Product Life Cycle: 2712-001/-002/-003/-004/-005/-012 /-013/-014/-015/-016/-017/-018/-019/-020.

### What is the Instron Product Life Cycle Policy?

The Product Life Cycle Policy is intended to help you plan the maintenance and ultimate evolution of your Instron test system. Product Life Cycle Notifications such as this are issued at life cycle milestones and are used to inform you of any changes, and to provide recommendations on how to move forward.

#### Defining Phase 4

Products in Phase 4 are out of production, out of warranty, and....

- Service, Manufacturing, and engineering support are NOT available
- Hardware and parts are NOT available
- Software upgrades and updates are NOT available. For safety and data integrity issues, customers are notified.

A few years ago, Instron® introduced a series of pneumatic grips offering a range of new features that significantly improve safety, usability, and productivity. As a result of these advancements, repairing the older grips is no longer cost-effective, and in many cases, we can no longer supply replacement jaw faces.

As a user of the affected pneumatic grips, it's important that you be aware of the situation so you're able to plan your transition to fully supported products accordingly.

## Why Migrate to the Latest Gripping Solutions?



Covering 50 N to 10 kN force capacities, the new range of pneumatic grips deliver improvements that enhance safety, productivity, repeatability, and ease of use.

- A wide jaw face opening allows thicker specimens and components to be tested
- Jaw face shields, adjustable closure speeds, and a larger throat size help protect operators from finger-pinches
- The patented quick-release jaw faces allow you to make changes faster, without any tools
- Tool-free lock nuts ensure zero-backlash connections to your system
- The specimen alignment option ensures axial test loads and fast, accurate specimen insertion

Most importantly, these grips are fully supported, which means that Instron can meet all of your parts and service requests for the new pneumatic grips.

## Act Now to Protect Your Laboratory:

Contact Instron to learn how you can...

- Improve lab efficiency
- Increase operator safety and productivity
- Protect your competitive advantage for the long term

[www.instron.com](http://www.instron.com)



Worldwide Headquarters  
825 University Ave, Norwood, MA 02062-2643, USA  
Tel: +1 800 564 8378 or +1 781 575 5000

European Headquarters  
Coronation Road, High Wycombe, Bucks HP12 3SY, UK  
Tel: +44 1494 464646