

Product Life Cycle Support Notice 2017

CEAST® Resil Pendulums -Series in Phase 3 – Out of Production/Best Effort Support

This notice is to inform you that the CEAST Resil Pendulum Models **6844 | 6956 | 6957 | 6958 | 6959 | 6960 | 6963 | 6967** are in Life Cycle Phase 3. Instron is dedicated to meeting customer needs. Keeping you informed is our duty as a responsible supplier.



The Product Life Cycle Policy is intended to help you plan for the ultimate evolution of your Instron testing system. Notices, such as this one, are issued at Life Cycle milestones to inform you of pending changes and to provide recommendations on how to move forward. Please disregard this letter if you have already upgraded or no longer own this equipment.

Phase 3 – Out of Production/Best Effort Support nears the end of the Product Life Cycle. This formal designation means that products are no longer in production and service support is on a best-effort basis, where sourcing parts for your system will take longer and will be at a higher cost.

Advance notification of transition to **Phase 4 – Discontinued**, the final Product Life Cycle step, will be provided for these affected products. For safety and data integrity issues, customers will be notified.

Series Systems Status:

CEAST Resil Pendulums listed were produced from **1998 to 2012**. Although many of these frames are in operation today, ongoing support and maintenance has become increasingly difficult, many part numbers are already designated as “unavailable”. Instron will continue to provide aftermarket support for these parts as long as resource availability permits. Instron will continue to provide calibration services. For software

The Longer You Delay a Decision, the Higher Your Laboratory is at Risk For:

- Extended periods of downtime
- Missed business opportunities
- Higher repair or replacement costs

Take Action Now to Protect Your Laboratory:

- Improve efficiency with the latest industry solutions capabilities
- Increase operator productivity with user-friendly software
- Protect your competitive advantage for the long term

Why Migrate to Newer Technology?

Upgrade and Replacement Recommendations



Migrating to a New Testing System

As new technologies become available, you have the opportunity to improve your testing instrument to keep pace with continually increasing testing and industry demands. Discontinued systems cannot provide the same level of reliability, data access, diagnostic, and control capabilities that are available from newer Instron product offerings. In light of the support status that is now in effect for the listed models, users are encouraged to evaluate the risk of maintaining their current systems against the benefits of migrating to newer technology.

Why Migrate to Newer Technology?

- Automatic self-ID and Auto-Calibration of hammers
- Intuitive touch panel operation through embedded PC
- Quick change hammers and fixtures
- Fully integrates with the newest Instron Impact Software and accessories
- Computer control, analysis, and test reports (*optional*)
- Conforms to latest industry safety standards
- Wider impact energy range from 0.5J to 50J

What are Your Options?

The Instron CEASAT 9050 – either manual or motorized version – are direct replacements for the listed models.

Visit us at go.instron.com/legacyamericas or contact us at 781.575.5006 for a detailed cost analysis on the benefits of upgrading.