

Product Life Cycle Support Notice 2018

## CEAST Melt Flow Testers in Phase 2 – Out of Production/Full Support

This notice is to inform you that the following CEAST Melt Flow systems are now in Phase 2 of the Instron® Product Life Cycle: **MF10, 7021, 7022, 7023, 7024, 7024, 7025, 7026, 7027, and 7028**. Instron is dedicated to meeting customer needs. Keeping you informed is our duty as a responsible supplier.



The Instron Product Life Cycle Policy is intended to help you plan for the ultimate evolution of your Instron testing system. Notices such as this one are issued at life cycle milestones to inform you of pending changes and to provide recommendations on how to move forward. Please disregard this letter if you have already upgraded or no longer own this equipment.

**Phase 2 – Out of Production/Full Support** is a formal designation for products are no longer in production. Service support remains available. Spare parts are also obtainable – some parts may be supported through repair/return, exchange, and remanufacture services.

The next Product Life Cycle step is Phase 3 – Out of Production/Best Efforts Support, where sourcing parts for your system will take longer and be more costly. The final stage is Phase 4 – Discontinued. Instron will inform you when your system enters each of these stages.

### Series Systems Status:

Models MF10 and 7020 Series assemblies and components were produced starting in **2003**. Although many of these frames are in operation today, ongoing support and maintenance has become increasingly difficult. Instron will continue to provide calibration services for these systems. Replacement of these frames is recommended.

## The Longer You Delay a Decision, the More Your Laboratory Is at Risk For:

- Extended periods of downtime
- Missed business opportunities
- Higher repair or replacement costs

## Take Action Now to Protect Your Laboratory:

- Improve efficiency with the latest industry solutions capabilities
- Increase operator productivity with user-friendly software
- Protect your competitive advantage for the long term

### Upgrade and Replacement Recommendations



## Migrating to a New Testing System

As new technologies become available, you have the opportunity to improve your testing instrument to keep pace with continually increasing testing and industry demands. Discontinued systems cannot provide the same level of reliability, data access, diagnostic, and control capabilities that are available from newer Instron® product offerings. In light of the support status that is now in effect for MF10 and 7020 Series Melt Flow models, users are encouraged to evaluate the risk of maintaining their current systems against the benefits of migrating to newer technology.

## Why Migrate to Newer Technology?

- Improved accuracy and resolution
- Compliance to current ASTM and ISO standards
- Conforms to latest industry safety standards
- CEASTView software suite to quickly set up tests and analyze test data

## What Are Your Options?

The Instron MF20 and MF30 Melt Flow testing systems with CEASTView software are direct replacements of the legacy melt flow systems with automatic test features and data analysis.

Visit us at [go.instron.com/legacyamericas](http://go.instron.com/legacyamericas) or contact us at 781.575.5006 for a detailed cost analysis on the benefits of upgrading.