

Product Life Cycle Support Notice 2018

## CEAST VisualTHERM Software Is in Phase 3 – Out of Production/Best Effort Support

This is a formal notice to inform you that CEAST VisualTHERM software has entered Product Life Cycle Phase 3 – Out of Production/Best Effort Support. The section below details the conditions which apply to a software in Phase 3.

The Instron Product Life Cycle Policy is intended to help you plan the maintenance and ultimate evolution of your Instron test systems and software. Notices such as this one are issued at life cycle milestones to inform you of pending changes and provide recommendations on how to move forward.

**Phase 3 – Out of Production/Best Effort Support** nears the end of the Instron Product Life Cycle. This formal designation means that this software is no longer in production and service support is on a best-effort basis. Please see notes below for additional details.

The next and final phase of the Instron Product Life Cycle will be Phase 4 – Discontinued, which is defined as having no support or further updates of any kind. Instron will continue to notify you of any future changes in the life cycle status of your software.



### VisualTHERM Support in Phase 3 of the Product Life Cycle

CEAST VisualTHERM software was introduced in **2001**. With the evolution from Windows® 7 and 8 to Windows 10, as well as advancements in technology, CEAST VisualTHERM moves to this next support phase.

The following conditions apply to CEAST VisualTHERM software in Phase 3 - Out of Production/Best Effort Support:

- No further additions of features or enhancements
- No support for newer Instron hardware accessories
- No support for newer PC hardware or operating systems
- Operator training are on a “best effort” basis

### Affected Instron Systems

- CEAST models 6911, 6921, 6970, and 7310 (Now supported by Bluehill HV software)
- CEAST models 6971 and 7302 (These models are in Phase 4 - Discontinued and are not supported by Bluehill HV software)

## The Longer You Delay a Decision, the More Your Laboratory Is at Risk For:

- Extended periods of downtime
- Missed business opportunities
- Higher repair or replacement costs

## Take Action Now to Protect Your Laboratory:

- Improve efficiency with the latest industry solutions capabilities
- Increase operator productivity with user-friendly software
- Protect your competitive advantage for the long term

### Upgrade and Replacement Recommendations



## Why Migrate to Newer Technology?

- Improved accuracy and resolution
- Computer control, analysis, and test reports
- Fast test setup
- Automatic export of results or reports
- Pre-defined ISO and ASTM test methods
- Customize your results and reports
- Set different levels of access



## What Are Your Options?

Bluehill HV is the latest generation materials testing platform, and is fully compatible with the latest Windows operating system. Bluehill® HV upgrades CEAST VisualTHERM software. Users should consider migrating to Bluehill HV software.

Visit us at [go.instron.com/legacyamericas](http://go.instron.com/legacyamericas) or contact us at 781.575.5006 for a detailed cost analysis on the benefits of upgrading.