

Product Life Cycle Support Notice 2019

CEAST HDT-VICAT testers in Phase 2 – Out of Production/Full Support

This notice is to inform you that the CEAST 6911 | 6921 | 6970 systems are in Life Cycle Phase 2. Instron is dedicated to meeting customer needs. Keeping you informed is our duty as a responsible supplier.

The Product Life Cycle Policy is intended to help you plan for the ultimate evolution of your Instron testing system. Notices, such as this one, are issued at Life Cycle milestones to inform you of pending changes and to provide recommendations on how to move forward. Please disregard this letter if you have already upgraded or no longer own this equipment.

Phase 2 – Out of Production/Full Support is a formal designation that products are no longer in production. Service support remains available. Spare parts are also obtainable – some parts may be supported through repair/return, exchange and remanufacture services.



The next Product Life Cycle step is **Phase 3 – Out of Production/Best Efforts Support**, where sourcing parts for your system will take longer and be more costly.

The final stage is **Phase 4 – Discontinued**. Instron will inform you when your system enters each of these stages. For software, upgrades and/or updates are available. For safety and data integrity issues, customers will be notified.

Series Systems Status:

The CEAST Systems listed were produced from 1998 to 2016. Although many of these frames are in operation today, ongoing support and maintenance has become increasingly difficult, some electronic parts have become difficult to acquire. Instron will continue to provide manufactured parts, with support for electronics being continued as long as resource availability permits. Instron will continue to provide calibration service for them. Replacement of these frames is recommended.

The Longer You Delay a Decision, the Higher Your Laboratory is at Risk For:

- Extended periods of downtime
- Missed business opportunities
- Higher repair or replacement costs

Take Action Now to Protect Your Laboratory:

- Improve efficiency with the latest industry solutions capabilities
- Increase operator productivity with user-friendly software
- Protect your competitive advantage for the long term

Why Migrate to Newer Technology?

Upgrade and Replacement Recommendations



Migrating to a New Testing System

As new technologies become available, you have the opportunity to improve your testing instrument to keep pace with continually increasing testing and industry demands. Discontinued systems cannot provide the same level of reliability, data access, diagnostic, and control capabilities that are available from newer Intron product offerings. In light of the support status that is now in effect for the models listed, users are encouraged to evaluate the risk of maintaining their current systems against the benefits of migrating to newer technology.

Why Migrate to Newer Technology?

- Improved accuracy and resolution
- Touchscreen interface operator dashboard without use of a keyboard or mouse
- Intron BlueHill® HV Software
- Conforms to latest industry safety standards
- Oil degradation control to alert when oil needs to be changed
- Advanced technology to automatically zero the LVDT measuring sensors
- Reduced system footprint saves valuable lab space
- Efficient cooling to rapidly return oil to start temperature – improving lab throughput
- Maximum temperature control system that limits the maximum temperature to the type of oil in the bath.



Visit us at go.instron.com/legacyamericas or contact us at 781.575.5006 for a detailed cost analysis on the benefits of upgrading.



What are Your Options?

Upgrade Software:

If your system uses the CEASTView – VisualTherm software, upgrade it to all new Instron BlueHill HV software, depending on system compatibility ¹

¹Notes:

- Minimum machine FW version is 4.07-
- If FW version is between 4.00 and 4.06, it is necessary to upgrade FW (Please contact your local sales)
- If FW version is <4.00 the BlueHill HV is not possible

Purchase New System:

The Instron HV systems, with new BlueHill HV software, are a direct replacement of the listed 6911-6921-6970 testing instruments providing full automatic control and data analysis.