

# NVLAP ACCREDITED ON-SITE TUP CALIBRATION

Instron Professional Services

## ON-SITE TUP CALIBRATION SERVICES

Instron professional services are now accredited to carry out on-site NVLAP calibrations for Strain Gauged TUPs, from 1kN up to 100kN under lab code 200301-0.

This calibration is carried out directly on your testing instrument, enabling you to be back up and testing in few hours, minimizing the downtime of your equipment.

Our Field Service Engineers will leave you with a certificate for you records, which is compliant with NVLAP audited procedure, to meet your quality requirements.

Preventative maintenance and calibration of Instron's Drop Tower Testing System helps avoid potential risk exposure from inaccurate test results that can affect the quality of your product to market.

All Instron Drop Tower products are supported by Instron Professional Services – a global service organization with an experienced and established infrastructure that is dedicated to delivering high quality customer service, to ensure your materials testing system is operating at peak performance.



## CUSTOMER SERVICE

For full coverage for all your materials testing equipment Instron® offers service contracts to ensure absolute confidence that your results are accurate, reliable and repeatable.

These can include but are not limited to:

- Remote Online Technical Support
- On-going telephone support
- Planned verification and maintenance service visits
- Priority scheduling for on-site support services
- Labour for breakdown visits
- Priority on-site and factory repair scheduling
- Exchange parts, subject to availability
- We have a variety of on-site and classroom training courses available

Our range of customer services can be selected and tailored to suit your requirements and support needs. Discounts are available for particular combinations and volumes of services. Contact your local Instron office to discuss the services that best support your business.



[www.instron.com](http://www.instron.com)



Worldwide Headquarters  
825 University Ave, Norwood, MA 02062-2643, USA  
Tel: +1 800 564 8378 or +1 781 575 5000

European Headquarters  
Coronation Road, High Wycombe, Bucks HP12 3SY, UK  
Tel: +44 1494 464646